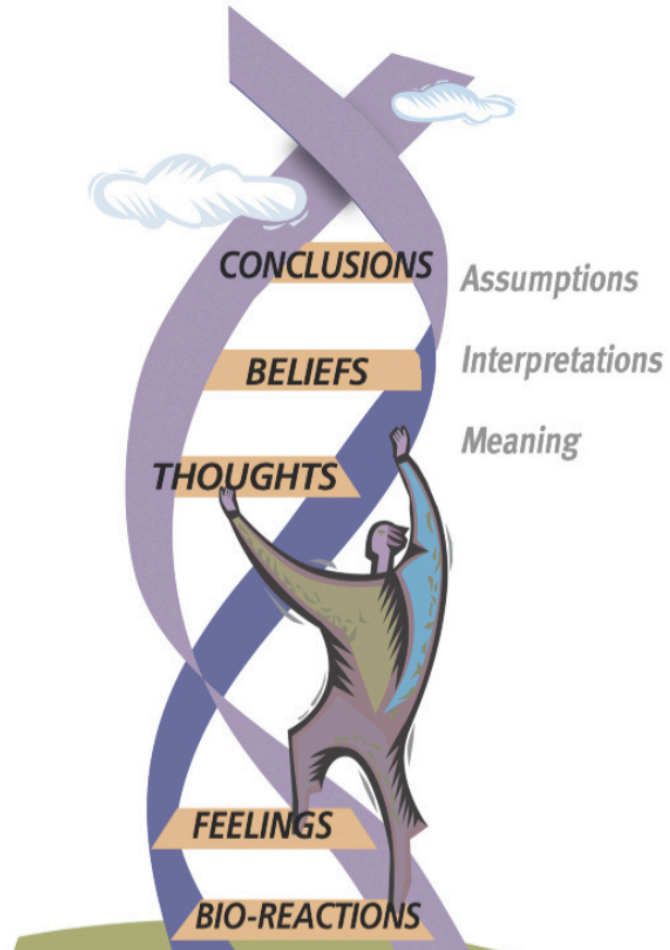


LADDER OF CONCLUSIONS™



CONVERSATIONAL INTELLIGENCE®

DRIVEN 
professionals